



OUR VISION

To provide every mine with access to education and maintenance support for Atlas Underground drills.

OUR MISSION

Safety will always be first and foremost. We will conduct our work in a safe manner and environment at all times. We have committed to keeping our employees safe by keeping up to date with all OHS legislation and standards. We will build safety into everything we do.

We will employ the right people to do the job and invest in them by continually training, educating and supporting them. We will build an open and honest team by treating our personnel with respect and by listening to them and allowing them to grow as individuals. By doing this we will allow our culture to strengthen building problems solvers, out of the box thinking, and people who are always looking to improve themselves and business process, not only for our company but for our clients as well.

We will build trust and deliver consistent value to our clients. We will do what we say we are going to do, we will deliver honest and open communication at all times. We will listen to our clients and welcome feedback which will help grow and develop our skills and knowledge.

We will deliver additional value by not just fixing the drills, we will work with our clients to teach their people the same excellence and quality of workmanship we provide.

In turn we will grow our partnerships with Underground mines across Australia and be known as the trusted and reliable company to keep Underground drills running at their optimum.



OUR VALUES

RELIABILITY

We are reliable in the work we do. We do what we say we are going to do. We do the job to our client's satisfaction consistently.

EXPERTISE

We have personnel who are experienced and know what they are talking about. No fuss solutions to our client's problems and we do the work right the first time. We pick quality personnel for peace of mind that they know what they are talking about and know how to make our clients equipment perform at its optimum level.

TEAMWORK

We work as a team, listen and value input from employees and clients. We provide ongoing training to our employees to help them grow and develop technical and leadership skills.

We work together to get the job done.

LEARNING AND EDUCATION

We are committed to ongoing education and application of that knowledge in our work environment. We use what we have learnt to provide our clients with the highest standard of information and advice. We welcome guidance and feedback from other team members and clients. We proactively improve and build on our skillset, and ensure all procedures are documented.

INTEGRITY

We communicate open and honestly on a frequent basis and address any concerns immediately.

We provide each other and our clients with the information needed to improve our performance.

We give open and honest recommendations to our clients so they can make informed decisions on the best outcome for their business.

We're ethical and represent our business with pride. We treat our clients and each other with respect and do what we say we are going to do.

SAFETY FOCUSED

Number one priority above everything else is we look out for each other and ourselves at all times. We will not partake in any work unless it is safe to do so and will not let our team mates participate in any work unless it is safe to do.

We make sure our people go home to their families safe and sound every day.

CAN DO ATTITUDE

We take ownership of our client's issues and work with them until it is solved to their satisfaction. We eliminate roadblocks, think outside the box and use initiative to think for ourselves. We see positives and work towards solutions, not more problems. We get in and get the job done and provide value in the work we do for our clients.